



# STUDENT WELCOME GUIDE



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Photography: Karl Scheuring





# Welcome - Bienvenue - Bienvenido - 欢迎 - добро пожаловать - Bem vindo



### Dear student,

As dean of ESB Business School, I would like to warmly welcome you on campus and thank you for joining our international community.

We have compiled this guide to give you some practical information about your period of study here in Reutlingen. We have that it will answer the most important questions before your arrival; help you upon arrival in Reutlingen and facilitate your start at ESB.

Do not hesitate to contact us at any time if you have any questions not fully answered in this guide.

I encourage you to enjoy our lively campus and to get involved in the diverse student activities on offer. Your experience at ESB is sure to benefit you both personally and in your later studies, as well as enhancing your future employment opportunities.

Have a happy and fruitful time studying at ESB Business. School .

Prof. Dr. Christoph Binder

Dean

ESB Business School

### Founded in 1971

One of 5 schools at Reutlingen University

More than 30% international students

Germany's best university of applied sciences for business studies

40 business partners

14 Bachelors' programmes

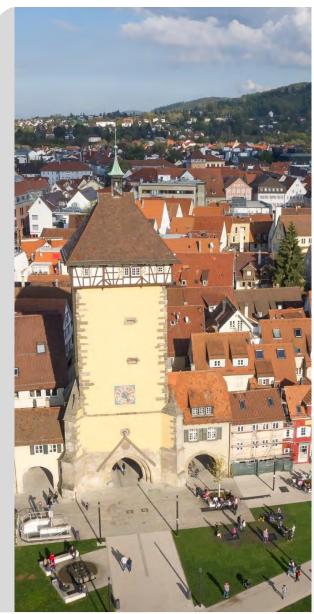
10 Masters' programmes

3 MBA programmes

Over 120 partner universities worldwide

2,500 students

### Before your arrival



Photography: Joachim Jäger 2014

#### Visa

EU students do not require a visa to study in Germany. Non-EU citizens should check whether a visa is required for your country of origin. This visa must be obtained from the German Embassy or Consulate in your country of residence. Please ensure that you obtain the correct visa for studying in Germany, otherwise you may not be able to enroll at the university. For further information, please check here.

#### Accommodation in halls of residence

Please make sure you apply for rooms in the student halls of residence as soon as possible as these are very popular. Rent ranges from € 160 to € 300 monthly, depending on whether you take a furnished apartment, single room or shared double room. Student residences on campus are owned and administered by the GWG Housing Association and the Tübingen Studierendenwerk.

Click here for an overview of all halls of residence. Please apply to all residences.

The housing associations do not usually send out a confirmation that your application has been received. They will only notify you if your application has been successful.

#### Private accommodation

For private accommodation off-campus, check out our <u>accommodation portal</u> (in German only), or other accommodation portals such as <u>WG-Gesucht</u> for shared accommodation.

#### Health insurance

Proof of full health insurance cover for the duration of your studies is required for enrolment at Reutlingen University. An insurance certificate or card must indicate name, validity dates, country of validity (Germany) and must cover both in-patient and out-patient treatment as well as unlimited benefits.

EU-students need a copy of the European Health Insurance Card (EHIC). Non-EU students will be required to purchase a student health policy valid for study in Germany. The costs may range from approx. €30 to €90 per month. N.B.: A travel insurance is not accepted by our authorities for study purposes.

There are two public insurance providers on campus: <u>AOK Baden-Württemberg</u> and <u>Techniker Krankenkasse</u>. Many private insurance companies – such as <u>Mawista</u> and <u>HanseMerkur</u>– offer online services. All privately insured students will be exempted from paying for German state health insurance. Your coordinator can assist you with this.

 $\label{eq:limbortant:please click} \underline{\text{here}} \text{ for important information on health insurance.}$ 

#### **Travel arrangements**

Make sure you arrive from Monday to Friday if you plan to live in student halls.

Stuttgart airport is closest to Reutlingen. From there, you can take a direct bus to Reutlingen, rent a car, order a taxi or get the train via Stuttgart main train station.

If you arrive from another airport such as Frankfurt or Munich, you can catch a train to Stuttgart main train station, rent a car or check the availability for long-distance buses. For further information see the section "Arriving in Reutlingen".

#### Fees

To study at Reutlingen University, you have to pay a Semester Contribution for social fees and a student body contribution. In some cases tuition fees are applicable. Please refer to the study programme specific information.

#### **Documentation required for enrolment**

Exchange students require the following items for enrolment at Reutlingen University: proof of health insurance, proof of enrolment at your home university, transcript, passport photo and proof of payment of fees.

#### Financing your studies

Reutlingen University does not provide financial support for students. All financial matters, including the arrangement of scholarships, must be organised by the students themselves. Detailed information can be found here: Financial matters

#### Cost of living

Depending on your personal lifestyle, you will need about € 600-800 per month to cover your expenses. The subsidised meals in the refectory/cafeteria (Mensa) are a great way to eat at a reasonable price.

Accommodationapprox. € 160-400 per monthFoodapprox. € 200 per monthTransportapprox. € 90 per semesterLeisureapprox. € 150 per month

#### Mobile phones

Please check with your provider at home if your mobile phone contract also covers Germany.

#### Personal liability insurance

We strongly recommend you to take out a personal liability insurance for your stay in Reutlingen

### Before your arrival – Checklist and useful links



Photography: Karl Scheuring

Have you		
	obtained a visa?	
	made your travel arrangements?	
	applied for accommodation?	
	arranged health insurance?	
	checked your mobile phone contract?	
	organised the financing of your studies?	
	purchased personal liability insurance?	
	got all documents required for registration?	

### Useful links:

- German Foreign Office
- Student residences
- Private accommodation portal (RT Uni)
- Private shared accommodation (Wg-gesucht)
- Stuttgart airport
- German railway (Deutsche Bahn)
- Long distance bus services (Flixbus)
- Expresso bus
- Health insurance in Germany
- AOK Baden-Württemberg, Techniker
- Mawista, HanseMerkur

## Study programme specific information

## BSc International Operations and Logistics Management (IOLM) BSc Production Management (PM)

Welcome to the IOLM- and PM-programmes!

The interdisciplinary and hands-on combination of business and engineering offers a wide range of courses taught entirely in English using innovative and practice-oriented teaching methods (such as case studies and simulations). We place a distinct focus on a capacity to act and cross-sectional competence for direct use in all companies which you acquire in interdisciplinary classes. Please be encouraged to actively participate in our seminar-like lectures.

#### Who is who/ Important contact information

#### Prof. Dr. Hazel Grünewald

Head International Relations
Building 17, room 005
Hazel.Gruenewald@Reutlingen-University.de

#### Frauke Greiner

Regional Coordinator for France, Italy, Latin America, Spain, Turkey Building 16, room 008 Frauke.Greiner@Reutlingen-University.de

#### **Petra Greiner**

Regional Coordinator for Indonesia, Malaysia, The Netherlands, Vietnam Building 17, room 005 Petra.Greiner@Reutlingen-University.de

#### Elizaveta Renz

Regional Coordinator for Australia, China, Denmark, Finland, Hungary, Lithuania, New Zealand, Russia, Slovenia, South Korea, Sweden, Switzerland, Taiwan Building 17, room 006
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#### Oliver Trefzer

Regional Coordinator for Africa, Canada, Ireland, UK, USA Building 17, room 008

Oliver, Trefzer@Reutlingen-University.de

#### Start of studies

Prior to arrival your student buddy will contact you. Before lectures begin, you will be invited to an official "Welcome session". You will meet the staff responsible for student exchange, who will assist you during your first weeks.

Attendance by all new exchange students is mandatory.

#### Course selection

Before you come to us, please check with your home university precisely what academic requirements you need to fulfil while studying at ESB Business School. We offer foundation courses as well as advanced courses in the areas of Business, Technology/Engineering, Intercultural Management and Languages. Detailed instructions for your course selection will be sent by email by the exchange coordinators.

#### Examination

Written and oral examinations take place each semester immediately after the end of courses. Failed examinations cannot be re-taken. We offer assistance for exam registration to our international students.

#### Academic calendar

To meet the academic calendar of our partner universities we offer core courses that end in December (WiSe) or July (SuSe). Satellite courses are usually courses of our regular study programmes. They end in February (WiSe) or July (SuSe). Please check your time requirements carefully prior to your course selection.

Term dates for the academic year 2020/ 21	Summer semester 2020	Winter semester 2020/21
Application deadline	November 15 <sup>th</sup> , 2019	May 15 <sup>th</sup> , 2020
Pre-semester language course Pre-semester course Simulation Game	Not available 9-12 March, 2020	September 2020 TBD (probably end of September/ beginning of October 2020)
Welcome session	March 11th, 2020	End of September/ beginning of October 2020
Classes	Start: March 16 <sup>th</sup> End: July 22 <sup>nd</sup> (core courses and satellites)	Start: October 5 <sup>th</sup> End: December 19 <sup>th</sup> , 2020 (core courses) February 10 <sup>th</sup> , 2021 (satellite courses)
Holidays	April 10 <sup>th</sup> - 16 <sup>th</sup> (Easter break) May 1 <sup>st</sup> (May Day) May 21 <sup>st</sup> (public holiday) June 1 <sup>st</sup> - 6 <sup>th</sup> (Pentecost break) June 11 <sup>th</sup> (public holiday)	December 21 <sup>st</sup> , 2020 - January 3 <sup>rd</sup> , 2021 (Christmas break) January 6 <sup>th</sup> , 2021 (public holiday)
Exams	July 13 <sup>th</sup> – July 22 <sup>nd</sup> , 2020 (core courses and satellites)	December 2020 (core courses) February 1 <sup>st</sup> – February 10 <sup>th</sup> , 2021 (satellite courses)
Release of grade transcripts	Mid-August	Beginning of March

"To sum up, although the exchange semester in Germany was just a short time period it was a major turning point of my life and a memory that will always remain in my mind. The journey has helped me become more mature and had a positive effect on my way of thinking, way of living, learning and working. Moreover, it also taught me many valuable lessons and experiences that sometimes cannot be expressed in words." (Thi Thao Linh Le, exchange student from Vietnam)

## Arriving in Reutlingen







#### Arrival at Stuttgart airport

The Expresso bus (X3) runs directly from Stuttgart airport to Reutlingen once an hour from early in the morning until late in the evening; services on Saturdays, Sundays and public holidays are also available. The trip to Reutlingen takes about 45 minutes and the ticket can be purchased from the bus driver. Upon arrival in Reutlingen (exit at the bus stop Stadtmitte), you can catch another bus, no. 4 or no. 11 (direction Hohbuch) to get to the campus. Get off the bus at the bus stop "Hochschulen".

#### Arrival at other airports

If you arrive at any other airport in Germany, take a train directly from the airport to Stuttgart main train station (Stuttgart Hauptbahnhof). From Stuttgart, take the train in the direction of Tübingen, which runs at least once an hour. Exit the train at Reutlingen main station (Reutlingen Hauptbahnhof).

#### From the Reutlingen train station to campus

Leave the train station through the main entrance, walk straight ahead and you will find the bus stop "Reutlingen Hauptbahnhof/Listplatz". Take bus no. 4 or 11 going in the Hohbuch direction and get off at the stop Pestalozzistraße or Hochschulen.

#### Arrival by car

If you travel by car, follow the motorway (highway) A8 and exit in the direction of Reutlingen/ Tübingen. Then follow the national highway (interstate) B27 in the direction of Tübingen and exit at Reutlingen Nord. In Reutlingen, head for the city centre (Stadtmitte) and then follow the signs to the university (Hochschule). GPS coordinates: N 48°28′48.4″ E 009°11′12.5″

#### Moving into student residences

Please plan to arrive on a weekday (Monday – Friday), as it is not possible to receive your keys and move into your dormitory room on a Saturday or Sunday.

The student residences are fully furnished; utilities (water, electricity etc.) are included in the rent and internet access via the university network or alternative network is provided. For every room, a security deposit and also a key deposit must be paid.

Some residences provide starter packages with bedding sets for a small fee (eg: Studierendenwerk). Please check the website of your residence for details. If you live in Litt-Haus or Reichwein-Haus, you may buy a pillow, blanket, and sheet set for  $\leqslant$  35 from the Reutlingen International Office (RIO). For further information, please click here.

We recommend you to bring a LAN cable and mains adapter with you.

Please also be warned that you can face high fines for illegally downloading and streaming videos in Germany.



## Your first steps in Reutlingen



#### Introduction week at ESB Business School

Each ESB study programme organises introduction events to make your start as smooth as possible. Either fellow students or ESB staff will be available to advise you on the points mentioned below.

#### **Enrolment/Registration**

Registration at Reutlingen University can be completed when all the required documents have been submitted, as mentioned in the previous section.

If you spend more than one semester at Reutlingen University, you will have to reregister for each subsequent semester. For further information, please click <u>here</u>.

#### Student ID card (CampusCaRT)

Upon registration, you will receive your student ID card (CampusCaRT), which is Reutlingen University's multifunctional smart card. It has a number of different functions such as library card, payment card for copiers and printers and making cashless payments in the cafeteria (mensa) and more. For further information, please click <a href="https://example.com/here">here</a>.

#### University account and e-mail address

Upon registration, new students are automatically assigned a university account and an e-mail address. This gives you access to various services, systems and computers on campus. Your university account must be activated before use using the activation data sheet given to you at enrolment. Please check your university e-mail account regularly, as the university will always contact you via this account. It is also possible to redirect the e-mails to another e-mail account. For general information on computer services, please click here.

#### Registration with civic authorities

Within two weeks of arrival and receiving your semester address, you must register your address at the Residents' Registration Office (Einwohnermeldeamt/ Bürgeramt) at Reutlingen City Hall (Rathaus).

In order to register, you will need a confirmation form signed by your landlord (Wohnungsgeberbestätigung) and your valid passport / identity card (with visa if applicable), which must be valid for the entire period to be spent in Germany. You will receive a confirmation of registration (Meldebestätigung), which you should keep in a safe place.

#### Residence permit (Non-EU students)

Non-EU students without a visa will also have to go to the Foreigners' Office (Ausländeramt) in the Reutlingen City Hall (Rathaus) to apply for a residence permit (Aufenthaltsgenehmigung). For further information, please click <a href="here">here</a>.

#### Opening your bank account

We recommend you open a bank account during your stay in Germany. There are many banks in the city, though most students choose <a href="Kreissparkasse Reutlingen">Kreissparkasse Reutlingen</a>. To open a bank account, bring your certificate of enrolment (Studienbescheinigung), your confirmation of registration (Meldebestätigung) and your passport/identity card. Students who have opened a blocked account with <a href="Deutsche Bank">Deutsche Bank</a> in their home countries can find the nearest branch bank in the city centre. For further information, please click here.

#### Semesterticket for public transport

Naldo (Neckar-Alb-Donau) is the region's transportation cooperative. Students who do not have their own transport usually find it worthwhile to buy a Naldo-Ticket (semester ticket) for approx. € 95, enabling you to use trains and buses throughout Reutlingen, Tübingen and Sigmaringen. You must take your certificate of enrolment (Studienbescheinigung) and passport with you when you buy the ticket. It is also possible to buy your ticket online. For further information on how to get your Semesterticket, click here and for timetable information here.

#### Mobile phones

If your current mobile phone contract does not cover Germany, you can either get a contract or buy a prepaid SIM card upon arrival (available at most supermarkets). Ask your fellow students for advice on the best option.

#### GEZ (Rundfunkbeitrag)

In Germany, the so-called GEZ licence fee (Rundfunkbeitrag) must be paid for each accommodation unit, including student dorms (no matter how many people live in the unit). This fee is a contribution to finance the public broadcasting services in Germany. Payment (€17.50 per month) starts on the 1st day of the month in which you move in your accommodation and ends on the last day of the month in which you move out. Please make sure you register immediately via the subscription service as not paying has consequences. Click <a href="here">here</a> for more information.

Photography: Karl Scheuring

## Your first steps in Reutlingen - Checklist and useful links



Photography: Karl Scheuring

Have you		
	planned your arrival?	
	arranged getting keys for accommodation?	
	taken care of your enrolment?	
	registered with civic authorities?	
	opened your bank account?	
	done your GEZ registration?	
	bought your Naldo semester ticket?	
	got your Student ID Card?	
	set up your university and e-mail account?	

### **Useful links:**

- Expresso Bus
- Bus No. 4 timetable, Bus No. 11 timetable
- Semesterticket online
- <u>CampusCART</u>
- University account
- University e-mail account
- Residents' registration office (Einwohnermeldeamt)
- Landlord confirmation form
- Foreigner's office (Ausländeramt)
- NALDO timetable information
- GEZ Rundfunkbeitrag (Licence fee)

## Getting started at ESB Business School 1/2







Photography: Karl Scheuring

#### Campus plan

For a detailed campus plan, please open this PDF file.

#### The refectory and cafeteria (Mensa)

The University's main catering facility, known as the Mensa, offers hot and cold food and drinks (on weekdays only). At lunchtime you will find a range of hot meals, as well as a generous salad buffet and desserts. Cold snacks, soft drinks and hot drinks are available all day. For further information, please click <a href="here">here</a>.

#### General computer access

On campus we have 1,600 workstations equipped with PCs. These are managed by the university's main computer centre (Rechenzentrum) which runs a fast Gigabit-Ethernet-Network.

Students can use their university account to access various services, systems and computers on campus. This account can be used for:

- Logging in to university computers
- Accessing services such as RELAX, E-mail, HIP, Intranet, etc.

#### Computer access within ESB Business School

ESB Business School has excellent computing facilities. Computer labs with workstations, printers and scanners can be found in the following rooms:

Building	Rooms
5	017, 104, 204
16	U03, U04, 004, 006
17	107, 109, 110
20	2 Labs, 018

#### Wireless, laptops

Internet access via Wi-Fi is available throughout the campus. You can connect to the university Wi-Fi via the wireless network "myCampus". You require an activated university account to access the "myCampus" network. For further information, please click <a href="here">here</a>.

#### Print, copy, scan

Multi-functional Xerox machines are available on each floor for printing, scanning and copying. Your student ID card is required to use these services. There is also a print centre (Druckzentrum), to which larger print jobs can be sent. For further information, please click <a href="here">here</a>.

#### BSCW Server / RELAX / HIP/ WebUntis

The BSCW\_Shared Workspace System is an efficient tool for sharing documents, calendar events, contacts, tasks and notes. To log in, please click here.

The RELAX e-learning platform serves as a communication interface between professors, support staff and students. Students can find current information about a class, such as due dates, assignments, required reading and slides, and can exchange with teachers and other students. To log in, please click <a href="here">here</a>.

HIP is the university information portal where students can access their grades, register for exams and more. You can also print out the certificate of enrolment, which is needed to open bank accounts. For more information, please click here.

WebUntis enables you to look up your weekly timetable and import it into your Outlook calendar. The web page is only available in German. For further information, please click here.

#### Library facilities

The university library is located on campus in the Reutlingen University Learning Centre (Building 3). Here you can find a wide variety of facilities to support working and studying at the university: two large reading rooms with study areas, single and group study cabins, diverse group rooms and lounges, computer rooms and a cafeteria.

Besides printed books and periodicals, the university library has a number of full-text and reference databases as well as electronic journals, which can be accessed on the campus network and from external computers. An online catalogue provides self-service functions such as catalogue searches, information about circulation status, links to systematic searches, a statement of your account with information on borrowed items, reservations and renewals.

Guided tours of the learning centre are available in German and English. Contact the learning centre team for details. For further information about the learning centre, please click here.

#### **Bookstore Jung (Buchhandlung)**

The bookstore is located on the ground-floor in building 7 (Mensa). Please click <u>here</u> for more information about the bookstore Jung.

## Getting started at ESB Business School 2/2







Photography: Karl Scheuring

#### Basic information on the German system

In Germany, one academic hour is 45 minutes. Lectures generally last 90 minutes, which is 2 academic hours (2 SWS – Semesterwochenstunden). In between lectures, there is usually a 15-minute break and the majority of courses are structured like seminars in which student participation is encouraged and expected.

30 ECTS credits represent the workload of a semester for most study programmes at ESB Business School. It is possible to take less than 30 ECTS credits, if this is what is required by your home institution. Credits are awarded only when the course and all required examinations have been successfully completed.

Assessment forms: continuous assessment, papers, presentations, individual projects, final exam ("Klausur")

Exchange students receive a transcript with all courses, grades and ECTS after the study period

Grading system: 1.0 (the highest possible grade) to 5.0 (the lowest possible grade), with 4.0 as the minimum passing grade.

For further information about the European Credit Transfer System, please click here.

#### Student activities and societies at ESB Business School

Those who decide to study at ESB Business School decide not only to study international business administration or business engineering. Our students decide in favour of the ESB Spirit. This is reflected in the incredible commitment of the students in many different areas.

We encourage you to find out more about the <u>student network</u> activities at ESB Business School and make your contribution to the ESB spirit.

Check out the weekly electronic newsletter compiled by fellow students to keep you informed about student activities and events on campus. This will be sent to your university e-mail address.

#### University sports and entertainment

A range of sports activities are offered at the University, ranging from aerobics to yoga. All students and staff at Reutlingen University can take part for free. You do not have to register, just come along and join in. For further information, please click <a href="here">here</a>.

#### Student services

Reutlingen University Student Office (StudienServiceCenter) aims to support you with any administrative questions you might have. The office will also provide you with your international student ID card (ISIC) and CampusCaRT. For further information, please click <a href="here">here</a>.

#### Reutlingen International Office (RIO)

Reutlingen International Office (RIO) is a central academic service unit of the university, and offers support and advice on international matters to German and international students. For further information, please click <a href="https://example.com/here-new-matters">here</a>.

#### Religion on campus

The ekhg Reutlingen is the campus's Protestant and Catholic Student Ministry. The ekhg welcomes all students and staff at Reutlingen University, regardless of religious denomination. As well as offering support and guidance in religious and spiritual matters, the programme also includes a range of seminars on acquiring social skills and how to cope with the demands of studying for a degree. For further information, please click here.

In building 20, room 017 you can find a meditation/ prayer room which is open to all university members and all religious groups. For further information, please click <a href="here">here</a>.

### Getting started at ESB Business School – Useful links

<u>HIP</u>

**WebUntis** 



Photography: Karl Scheuring

# Useful links: Campus plan <u>Mensa</u> **University account University E-Mail** University wireless access Copy centre **BSCW RELAX**

### **Useful links:**

- Student Network
- The Learning Centre
- Student services
- Reutlingen International Office (RIO)
- University sports
- The University ministry (ekhg)
- Meditation and Prayer Room

## Living in Reutlingen 1/2







#### A short intro to Reutlingen

Reutlingen is located 30 kilometres (approx. 19 miles) south of Stuttgart, the regional capital, at the foot of the range of hills known as the Swabian Alb. Reutlingen is home to 110,000 inhabitants and offers a wide range of shops, markets, cultural and leisure facilities, all of which combine to make it a young city with a modern atmosphere.

#### Meeting the Swabians

#### Language

Linguistically, Reutlingen is in the centre of the Swabian speaking area and a number of variants of the Swabian dialect can be heard around town. Many local people speak Swabian as a matter of course, which newcomers may find difficult to understand. Be prepared for an initial period of linguistic acclimatisation.

#### Food

Baden-Württemberg is known throughout Germany for its excellent locally-produced wines and even though the Swabian cuisine is rather simple, down-to-earth and very rich, its tasty dishes offer something for everyone. Some of the favourite dishes are Maultaschen, Käsespätzle and Gaisburger Marsch. Your visit to Reutlingen would also not be complete without having tried a freshly baked pretzel from one of the many bakeries.

#### **Tourist Information**

The tourist information office is located on the market square in the town centre. They can provide you with further information about Reutlingen and its surrounding areas, gifts, maps and more. For further information, please. Click <a href="here">here</a>

#### **Shopping**

Shops in Germany are open Monday to Saturday, and most close at the latest at 8 pm. Almost nothing except restaurants and gas stations is open on Sundays, so plan meals ahead and purchase enough food for the weekend. Banks, public offices etc. are also closed on Saturdays and Sundays. For further information, please click here.

#### **Eating Out**

If you do not want to cook at home or eat at the university, there are various options to eat out in Reutlingen. Two ways to search for restaurants are via: <u>TripAdvisor</u> or <u>Tourismus Reutlingen</u>.

#### Sport facilities off campus

In addition to the sports on offer at Reutlingen University, a wide range of leisure activities are available in Reutlingen and the surrounding area:

- Reutlingen indoor swimming pool "Achalmbad" (city centre, Albstraße 19)
- Reutlingen outdoor swimming pool (Markwasen, 5 minutes' walk from campus)
- Outdoor running tracks and soccer fields are situated close to the campus in beautiful surroundings

#### Day trips, museums, outdoor activities

#### Day trips

If you want to go on a day trip, Tübingen, the Outletcity Metzingen, Stuttgart or Lake Constance are always good options.

#### Museums

There are various museums you can visit such as the Porsche Museum, Mercedes-Benz Museum, Auto + Technik Museum Sinsheim and Staatsgalerie Stuttgart.

#### Outdoor activities

As the "gateway to the Swabian Jura (or Swabian Alb)", Reutlingen lies in one of the most scenically attractive areas of Germany. Hills, caves, waterfalls, castles and stately homes, mediaeval villages and thermal spas are attractive destinations for short excursions. Other popular destinations for weekend trips are the Black Forest, the mountains in the Allgäu region, the Swiss Alps or Austria as well as the Alsace wine region in France or Lake Constance. Please find below two links to websites with more information:  $\frac{1}{2}$  &  $\frac{2}{2}$ 

## Living in Reutlingen 2/2







#### Bank holidays

Please be sure to note German bank holidays in your calender. On these days, most shops and offices are closed. Click here to check for upcoming bank holidays.

#### Information about waste disposal

Germany's system of waste disposal is one of the most progressive in the world and may be very different to what you are used to in your home country. It can be quite complicated at first, so ask a friend or neighbour to help you.

Garbage is generally separated into five categories. Bins are provided in your dormitory for four of these categories:

- Altpapier (blue lid): a box for old paper and cardboard for recycling. NOT for soiled pizza boxes etc.
- Biomüll (brown lid, for bio-degradable materials): all food leftovers (remove packaging!), including food that is spoiled or rotten; coffee filters, tea bags, egg shells, flowers and potted plants. DO NOT line the Biomüll waste bin with plastic bags. Instead, place old newspaper or a special bag for bio-degradable materials in the Biomüll bin
- Gelber Sack (plastic and similar recyclables): a yellow garbage bag for disposing of food packaging, plastic and aluminium items.
- Restmüll (grey lid, for non-biodegradable materials): everything else. Please do not throw your glass or other recyclable items into the Restmüll.
- Glas (glass): large recycling containers for various colours of glass can be found in the car park behind the Penny Markt supermarket, but not in the dormitories.

The yellow garbage bags are provided at the Town Hall Information counter for free.

#### Doctors and medical needs

Visits to a doctor are by appointment only. Make sure you always have your card or insurance documents with you. If you need to see a medical specialist (Facharzt), you are usually required to see a general practitioner first. For more information on doctors in Reutlingen, <u>click here</u> and for general information on the German medical system for foreign students here.

Basic non-prescription medicine such as aspirin or paracetamol as well as prescription medicine are only available in pharmacies (Apotheke), not in supermarkets or elsewhere. The next pharmacy is located in Pestalozzistraße near the campus.

#### **Emergency numbers**

#### > Police

Police/ Polizei Notruf 110

#### > Fire & Medical Help

Fire & Medical Help/ Feuer & Unfall Notruf 112

#### Accidental Poisoning

Accidental Poisoning/ Giftnotfall 0049 (0) 761-19 24

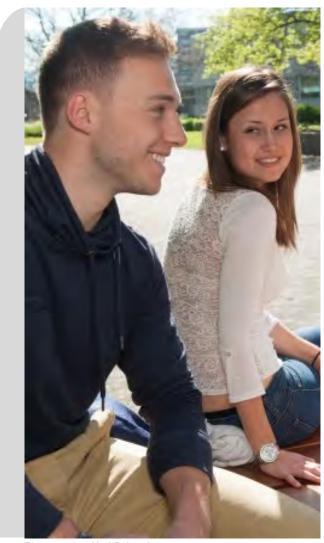
#### Reutlingen Hospital

Reutlingen Hospital/ Krankenhaus 0049 (0) 7212-200 0

#### Pharmacy / Apotheke

Please note that the emergency service location changes daily. Click <u>here</u> for up-to-date information (available only in German).

## Living in Reutlingen –Useful links



Photography: Karl Scheuring

# **Useful links:** Reutlingen and the surrounding area Bank holidays in Germany The German medical system Pharmacy emergency service Kamino Cinema Franz K cultural centre Stadthalle Reutlingen Swimming pools

# **Useful links: Trip Advisor** <u>Tübingen</u> Outlet City Metzingen Stuttgart Swabian Alb Baden-Württemberg Lake Constance The Porsche Museum Auto & Technik Museum Sinsheim Staatsgalerie Stuttgart

Mercedes Benz Museum

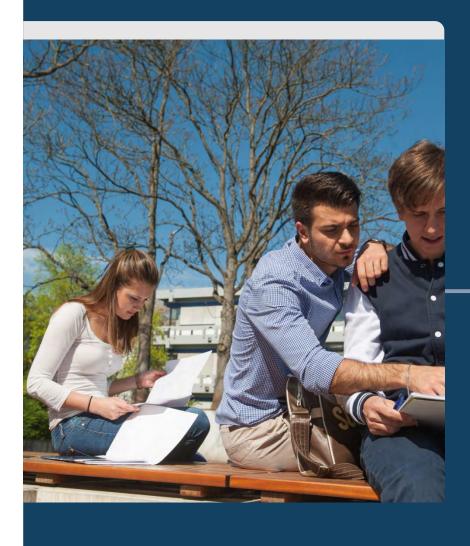
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# Before your departure - Checklist



Photography: Karl Scheuring

Have you		
	deregistered at city hall?	
	cleaned up and checked out of your room?	
	made sure all bills are paid?	
	closed your bank account?	
	returned all the library books?	
	got your Erasmus documents?	
	unsubscribed from GEZ?	



### Contact

Reutlingen University ESB Business School

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02.12.2019



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Content
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